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Process Mapping & Process Management

Course No. 102B

This course has been designed to help you understand the process approach, concepts, and how to map and manage the processes using process approach. In most Management standards, process approaches are required, and it is an effective way to design and deploy the Management System.

Course Benefits

Students learn process concepts and how to manage a process approach. They can develop a process map from scratch or from existing procedures and work instructions and can create user friendly documents.

Prerequisites

None

Duration

One Day (7 hours)

Learning Objectives

At the end of this course, attendees will be able to:

1. Understand Process concepts and Metrics
2. Process Metrics
3. Develop flow charts and process maps (Flow charts Vs process maps)
4. Map Level II and Level III (exercises in converting existing documents to different types of process maps)
5. Improve QMS documentation
6. Understand Process Management

Topics Covered:

- Introduction to Process Management
- Process Mapping Fundamentals
- Tools & Notions
- Analyzing Processes
- Process Improvement Techniques
- Process Redesign & Optimization
- Governance & Lifecycle
- Automation & Design Transformation

Instructor

The seminar leader will be Certified Quality Auditor and ASQ Certified Black Belt with 20+ years experience in implementing these methodologies.



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Who Should Attend?

Anyone interested in reducing, simplifying and improving their documentation and developing process management concepts.

For More Information:

Contact Training administrator: training@qpsinc.com , Telephone: (508) 786-0777