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Process Mapping

Course No. 102D

This course has been designed to help you understand the process approach, concepts, how to map the processes and managing process focused approach. In most of Quality Management standards, process approach is required and it is an effective way to design and deploy the QMS.

Course Benefits

This course will allow participants to gain useful skills such as cross-team collaboration, identification of process bottlenecks, enhancement of productivity and quality, and build a culture of continuous improvement.

Prerequisites

None

Duration

One Day (7 hours)

Learning Objectives

At the end of this course, attendees will be able to:

1. Explain process concepts and how to manage a process approach.
2. Learn to develop a process map from scratch or from existing procedures and work instructions.
3. Develop flow charts and process maps
4. Improve QMS documentation

Topics Covered:

- Process Concepts & Metrics
- How to develop flow charts and process maps
- Mapping Level II and Level III
- Improving QMS Documentation
- Process Management

Instructor

The seminar leader will be ASQ Certified Quality Auditor and ASQ Certified Black Belt with 20+ years experience in implementing these methodologies.

Who Should Attend?

This course is intended for Business Analysts, Operations Managers, Project Managers, Quality Assurance Teams, and Process Improvement Professionals.



MAKING BOTTOM LINE IMPACT

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For More Information:

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