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Lean Implementation for Service Organizations

Course No. 129

This course provides an overview of methodologies, tools and techniques to reduce non-value-added activities, cost, errors, waste and improve speed. The course provides understanding on how service organizations can deploy breakthrough techniques to reduce waste.

Course Benefits

Participants acquire the knowledge, tools and skills needed to improve speed, quality, flexibility, and productivity.

Prerequisites

None

Duration

Three Days (21 hours)

Learning Objectives

At the end of this course, participants will be able to:

1. Understand Lean concepts and methodologies
2. Identify types of Waste and how to eliminate it
3. Utilize Value Stream Mapping
4. Implement Lean
5. Conduct Kaizen events

Topics Covered:

- Introduction
 - Course Overview
 - Introduction to Lean concepts and Methodologies
- Waste Elimination
 - Seven Types of Waste
 - Eliminating Waste
- Value Stream Mapping
 - Value Stream Mapping
 - Types of Maps
- Implementing Lean
 - Implementing Lean in your Organization
 - How to conduct Kaizen events
 - Reducing Human Errors
- Lean Project review



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Who Should Attend?

Members of Service Organizations who wish to eliminate waste and implement the Lean methodologies in their organizations.

Instructor

The instructor is a Lean expert with 20+ years of industry experience.

For More Information:

Contact Training administrator: training@qpsinc.com , Telephone: (508) 786-0777