



Email: [info@qpsinc.com](mailto:info@qpsinc.com) Website: [www.qpsinc.com](http://www.qpsinc.com)

## Understanding and Auditing – ISO 20001

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### Course No. 138

This course has been designed to help you understand ISO 20001 standard, as well as showing how to audit.

### Course Benefits

Participants will learn the requirements of the ISO 20001 and how to effectively audit in the organizations.

### Prerequisites

None

### Duration

Two Days

### Cost

\$1095 Includes materials, exam, and certificate,

### Learning Objectives:

At the end of this course, attendees will be able to:

1. Demonstrate awareness, knowledge and appreciation of auditing principle and practices in global business operations
2. Demonstrate knowledge of different functions of business and appreciation of integrated functional business areas; and make use of adaptive and innovative skills in solving business problems.
3. Demonstrate practical working experience attained through participation in team work and contribution to community and societal causes; and the ability to collect and analyze data to provide business solutions.
4. Demonstrate understanding of diversity, and ability to work harmoniously with individuals and groups in organizations; and competencies in oral and written communication skills and use of technology.
5. Demonstrate mastery of knowledge, skills and values relevant to a career in the selected disciplines; and effective, efficient and ethical leadership.

### Instructor

The seminar leader will be RAB Certified Lead Auditor with ASQ CQA Certification over 10 years' experience in implementing these methodologies.

### Who Should Attend?

Internal auditors and external auditors interested in learning how to audit.

### For More Information:

Contact Training administrator: [info@qpsinc.com](mailto:info@qpsinc.com), Telephone: (508) 987-3801



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| DAY 1            |                                                                                                           |
|------------------|-----------------------------------------------------------------------------------------------------------|
| Module           | Topics                                                                                                    |
| Introduction     | <ul style="list-style-type: none"><li>• Overview</li><li>• Principles of quality management</li></ul>     |
| Module 1         | <ul style="list-style-type: none"><li>• Understanding the requirements for ISO 20001</li><li>• </li></ul> |
| Activity 1A      | <ul style="list-style-type: none"><li>• </li></ul>                                                        |
| Module 2         | <ul style="list-style-type: none"><li>• How to document</li></ul>                                         |
| Lunch 45 minutes |                                                                                                           |
| Module 3         | <ul style="list-style-type: none"><li>• Audit concepts and process</li></ul>                              |
| Module 4         | <ul style="list-style-type: none"><li>• How to audit</li><li>• </li></ul>                                 |
| Activities 3A-3D | <ul style="list-style-type: none"><li>• </li></ul>                                                        |



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|---------------|--------------------------------------------------------------------------------------|
|               |                                                                                      |
| Day 1 Wrap-up | <ul style="list-style-type: none"> <li>• Summary, discussions, questions,</li> </ul> |

| DAY 2          |                                                                                          |
|----------------|------------------------------------------------------------------------------------------|
| Module         | Topics                                                                                   |
| Overview       | <ul style="list-style-type: none"> <li>• Recap Day 1</li> <li>• Preview Day 2</li> </ul> |
| Module 5       | <ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>                           |
| Activity 4A-4C | <ul style="list-style-type: none"> <li>•</li> </ul>                                      |
| Module 6       | <ul style="list-style-type: none"> <li>•</li> <li>•</li> </ul>                           |
| Module 7       | <ul style="list-style-type: none"> <li>•</li> </ul>                                      |
| Activity 5A    | <ul style="list-style-type: none"> <li>•</li> </ul>                                      |
| Day 2 Wrap-up  | <ul style="list-style-type: none"> <li>• Summary, discussions, questions,</li> </ul>     |