

Are you ready for Artificial Intelligence?

Founder & CEO's Message

We stand at one of the most pivotal junctures in human history, where Artificial Intelligence, Data Science/Analytics, and Agentic AI are fundamentally transforming how we learn, work, make decisions, and contribute to society. Those organizations and individuals who proactively embrace these advancements today will shape the standards of leadership for tomorrow.



At Quality & Productivity Solutions, Inc.

(QPS), our commitment to transformation predates the current prominence of AI. Founded in 1996, we have consistently integrated cutting-edge technology, rigorous quality standards, and human-centered principles into our core operations. For years, we have shared insights through publications, articles, and thought leadership on emerging technologies. I have personally delivered presentations worldwide on the applications of AI in Education, Manufacturing, and Healthcare.

Today, QPS delivers more than ten structured, AI-focused courses that go beyond mere tool instruction. These programs cultivate deep understanding, build confidence, and emphasize practical, real-world implementation. Our mission remains clear and compelling: to empower individuals and organizations to harness AI responsibly, ethically, and effectively enhancing performance, elevating quality, and enriching lives.

To our students: AI represents your opportunity to differentiate yourself and emerge as a leader. To our clients: AI provides a strategic pathway to informed decision-making and enduring excellence. To our prospective partners: The moment to collaborate and innovate is now. At QPS, we are not merely teaching AI—we are actively shaping its future.

QPS Is Accredited & world class offering Education & Handson Training!

Quality & Productivity Solutions, Inc. (QPS) is an established consulting, training, and certification organization with a strong reputation for delivering practical, result-oriented programs. Backed by prestigious international accreditations and partnerships, QPS offers a diverse portfolio of over 400 courses tailored to business, industry, education, and professional development needs. These credentials underscore QPS's dedication to excellence, relevance, and adherence to global standards.

Key Accreditations and Partnerships

1. **IACET Accreditation:** As an Accredited Provider with the International Association for Continuing Education and Training (IACET), QPS adheres to rigorous standards for adult continuing education. **Benefits for learners and organizations:**

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- Programs align with internationally recognized instructional design principles.
 - Courses emphasize measurable outcomes and ongoing enhancement.
 - Participants earn Continuing Education Units (CEUs) that are widely accepted globally.
 - Ensures reliable, effective, and credible training experiences. **Value:** Supports sustained professional growth and workforce development.
2. **PMI Authorized Training Partner** QPS is recognized by the Project Management Institute (PMI) as an Authorized Training Partner, enabling delivery of education aligned with PMI's frameworks and 13 certifications (e.g., PMP®, CAPM®, and Agile-related). **Benefits:**
- Content follows the PMBOK® Guide and established PMI standards.
 - Training is practical, exam-oriented, and globally applicable.
 - Aids professionals in effectively managing projects and elevating organizational capabilities. **Value:** Provides enhanced credibility in project, program, and portfolio management.
3. **SCRUMstudy Partnership** Through its affiliation with SCRUMstudy, QPS serves as a trusted provider of Agile and Scrum training grounded in practical, real-world applications. **Benefits:**
- Curriculum focuses on industry-relevant Agile, Scrum, and product management methodologies.
 - Frameworks support rapid adaptation in dynamic, digital environments.
 - Offers recognized certifications for Agile practitioners and leaders.
 - Suited for IT, startups, product development teams, and innovation-focused entities. **Value:** Promotes agility, collaboration, efficiency, and innovative outcomes.
4. **PECB Partnership** QPS collaborates with the Professional Evaluation and Certification Board (PECB) to deliver training in ISO standards, governance, risk management, compliance, cybersecurity, and quality systems.
- Benefits:**
- Covers key ISO standards (e.g., 9001, 14001, 27001, 45001, 22301).
 - Provides pathways to respected international certifications.
 - Emphasizes compliance, auditing, and robust management systems.
 - Particularly valuable for regulated sectors and multinational organizations. **Value:** Strengthens governance, risk mitigation, and operational excellence.

Extensive Course Portfolio: Over 400 Programs Across Sector.

Why Leading Organizations Choose QPS

- Internationally accredited and highly regarded partnerships.
- Practical, application-oriented content with real-world relevance.
- Tailored programs for enterprises, institutions, and individuals.
- Over 30 years of expertise in global consulting and training.
- Demonstrated results in enhancing quality, productivity, and human capital development.

QPS remains committed to empowering organizations and professionals through high-quality, impactful education that drives sustainable success. For further details on programs or customization options, please visit the official QPS website.

Upcoming 2026 Courses

Email our Operations Manager Emily to sign up for any courses: training@qpsinc.com
See our website qpsinc.com in area of Business Improvements, Management Systems /ISO related, Supply Chain/Operations, AI/Data Science/IT/Cyber Security, FDA /regulated, Certifications etc.

Upcoming Free Webinars!

Don't Miss It! Jay Patel, CEO and President of QPS will present **Leadership in the AI Era** on January 9th from 12pm to 1pm EST. This webinar focuses on the leadership mindset and skills required to lead people, projects, and organizations effectively in a world where AI is rapidly changing how work gets done.

Don't Miss It! Edwin May, Senior Consultant and Trainer at QPS will present **Transitioning to ISO 14001:2026** on February 6th from 12pm to 1pm EST. This webinar discusses the transition to ISO 14001:2026 and practical steps organizations can take to prepare, implement, and sustain the updated Environmental Management System (EMS) requirements.

Unlock Your Team's Potential with Massachusetts Workforce Training Fund Grants – Available Now!

Massachusetts businesses contribute to the **Workforce Training Fund Program (WTFP)**, a state initiative that invests over **\$20 million annually** to empower companies like yours. These grants enable you to upskill employees, boost productivity, enhance quality, and drive greater customer satisfaction—directly, strengthening your competitive edge and bottom line.

In Fiscal Year 2025 alone, the program awarded **\$20.6 million** to train over **18,000 workers** across 1,500+ businesses, with many recipients projecting the creation of **1,200 new jobs**. Applications remain open, providing a timely opportunity to invest in your workforce without financial strain.

The WTFP offers two flexible pathways tailored to your needs:

- **Express Program:** Ideal for quick, targeted training. Small businesses (≤100 employees) can access grants up to **\$15,000–\$30,000 per year** (depending on size), with reimbursement up to **100%** and **\$3,000 per employee per course**. Fast approval and no waiting periods between grants.
- **General Program:** Designed for comprehensive, customized initiatives. Grants up to **\$125,000**, supporting strategic upskilling or reskilling for businesses of any size.

Discover full eligibility details and apply today at: [👉 https://commcorp.org/program/workforce-training-fund-program/](https://commcorp.org/program/workforce-training-fund-program/)

Partner with Quality & Productivity Solutions, Inc. (QPS) for Proven Results

QPS is an accredited training provider specializing in quality management, project management, Lean/Six Sigma, and process improvement. We have successfully partnered with Massachusetts organizations to secure WTFP grants and deliver transformative training that elevates performance and efficiency.

Complimentary Grant Application Support Let us streamline the process for you—at **no cost**:

✓ Expert guidance to maximize your funding potential ✓ We handle all paperwork and documentation ✓ Training programs fully aligned with your strategic business objectives

Investing in your team's growth today secures your organization's success tomorrow. Contact QPS to explore how we can help you leverage these funds and achieve lasting impact.

AI Leadership and Governance in Education: Guiding Transformation in the Coming Decade by Jay P. Patel

The forthcoming decade is poised to revolutionize education more extensively than any prior technological advancement, as artificial intelligence (AI) fundamentally reshapes teaching, learning, assessment, and administrative processes. Success in this transformation will hinge not on the technology alone, but on robust AI leadership and governance frameworks within educational institutions.

AI leadership demands that academic administrators and educators possess a deep understanding of both the capabilities and ethical responsibilities associated with AI. AI offers significant potential to personalize learning experiences, augment teacher support, streamline administrative tasks, and enhance student outcomes. However, it also introduces challenges, including risks to data privacy, algorithmic bias, academic integrity, and excessive reliance on technology. Forward-thinking leaders must therefore prioritize ethical innovation, ensuring that AI augments rather than supplants core human values in education.

Robust AI governance must emerge as a foundational institutional priority. Educational entities—from primary schools to universities—require comprehensive policies addressing data usage, student privacy protections, algorithmic transparency, content accuracy, and the responsible deployment of generative AI tools. Such frameworks should clearly delineate processes for approving AI applications, ongoing monitoring mechanisms, and risk mitigation strategies. Policies on academic integrity must adapt to incorporate AI-assisted learning, while fostering critical thinking, originality, and ethical discernment.

Faculty and student preparedness are equally vital. Effective governance necessitates broad AI literacy across the educational community. Educators require professional development to proficiently integrate AI into pedagogical practices, assessment methods, and mentoring roles. Students, in turn, must develop skills to employ AI ethically, critically evaluate its outputs, and apply it creatively. Institutions that prioritize sustained training initiatives will empower stakeholders, mitigating potential overwhelm and promoting confident adoption.

Recent developments underscore the urgency of these measures. As of 2025, surveys indicate that fewer than 40% of higher education institutions have formalized AI acceptable-use policies, highlighting a gap in governance readiness. International guidelines, such as those from UNESCO on generative AI in education and research, advocate for human-centered approaches emphasizing equity, inclusion, and ethical validation. National efforts, including guidance from numerous U.S. states and federal priorities, further emphasize data protection, bias mitigation, and inclusive access.

Ultimately, educational leaders must exemplify human-centered principles. Qualities such as empathy, ethical judgment, inclusivity, and commitment to lifelong learning remain irreplaceable human attributes. In the decade ahead, exemplary institutions will be those that leverage AI to elevate teaching efficacy, broaden educational access, and safeguard the intrinsic essence of learning.

AI leadership in education transcends mere technological oversight; it entails steering innovation with wisdom, intentionality, and accountability to foster an equitable and enriching future for all learners.