



Quality & Productivity Solutions, Inc.

Consulting, Training & Auditing

***Your Partner for Improvement and
Compliance Since 1996***

**Most diversified offering of
over 400 courses**



Website: www.qpsinc.com Phone: (508) 786-0777 (508) 579-1006

Email: training@qpsinc.com, jayp@qpsinc.com

[linkedin.com/company/2070049/admin/feed/posts/](https://www.linkedin.com/company/2070049/admin/feed/posts/)
<https://www.facebook.com/TheQPSInstitute>
<https://twitter.com/TheQPSInstitute>



QPS is a leading consulting and training organization providing practical and effective consulting and training to achieve your objectives. We provide both public and corporate training virtually and on-site. Our instructors have over 25 years of industry experience. Visit qpsinc.com more information!

Consulting & Training (Partial List)

AI/Business Improvement

- Artificial Intelligence (20 courses)
- Data Science/Analytics (3 Courses)
- Robotics (3 courses)
- Quantum Computing (3 Courses)
- Lean Transformation
- Six Sigma--YB to MBB
- Design for Six Sigma
- Process Improvement
- 8D Problem Solving/RCA
- Business Analysis
- Strategic Planning
- Statistics (Basic to Advanced)

Management System (Assessment, Documentation, Training, Auditing)

- ISO 9001 QMS
- IATF 16949 (Automotive QMS) ISO
- 13485(Medical Device QMS)
- ISO 14001:2026 (EMS)
- AS 9100/9110/9120(Aerospace QMS)
- ISO 50001(Energy QMS)
- ISO/IEC 20,000(IT Service Mgmt.)
- ISO 22,000 (Food Safety)
- ISO/IEC 27,001(ISMS)
- ISO 45,001(Occupational Health and Safety)
- FDA QSR (US Medical Device QMS)
- EU MDR (EU Medical Device QMS)
- ISO 14971(Medical Device risk Mgmt.)
- ISO 42001 (AI Mgmt. System)

Soft Skills / Professional Development

- Developing Leaders
- Facilitation/Team Building
- Supervisory/Managerial Skills
- Root Cause Analysis/Preventing Errors
- Business Writing Skills Digital
- Marketing/Sales
- Customer Service

FDA Related/Regulatory/Compliance

- Medical Device Regulations/Compliance
- Risk Management
- Process Validation
- Pharma/Bio Regulations/Compliance
- Auditor/Lead Auditor Training
- EU MDR

Project Management/Agile/Scrum

- PMI Certifications
- Certified Agile Master
- Scrum Master, Product Owner
- Program Management/PMO
- Risk Management Professional
- Business Analyst

Operations/Supply Chain

- Operations Management
- Statistical Problem-Solving
- Blueprint Reading
- GD & T Basics & Advanced
- Lean Supply Chain
- Supplier Auditing
- Outsourcing

IT/Cyber Security

- ISO 27001(Information Security)
- ISO 22301 (Business Continuity)
- NIST 800 Compliance (Defense Contractor/Subcontractor Requirements)
- GDPR Compliance
- ITIL
- CISSP Certification
- Cyber Security Related Courses

Certifications

- AI/Data Analytics
- ASQ Certifications
- HR Certifications
- SME Certifications
- APICS Certifications

WORKFORCE TRAINING FUNDS AVAILABLE

The Massachusetts Workforce Training Fund has grants available to help businesses train and enhance their employees' skills and introduce new tools and techniques in order to improve quality, productivity, cost, and customer satisfaction.

WE WILL BE GLAD TO ASSIST YOU AND DO THE GRANT WRITING AND EXECUTION AT NO CHARGE.

The Workforce Training Fund awards grants through the following programs:

General Program

- Maximum amount of grant is \$200,000
- Companies of any size are eligible to apply
- Training programs must be completed within 24 months
- All trainees must be employed in Massachusetts

Note: Business or labor organizations applying for a grant must *currently* pay into the Workforce Training Fund through their unemployment contributions and must be current with their unemployment insurance payments.

Express Grant Program

- Maximum amount of grant is \$15,000. 100% for up to 100 employees, \$3000 max per employee
- Companies with 100 or fewer employees
- Training programs must be completed within 24 months
- All trainees must be employed in Massachusetts
- Decisions are expected approximately 4 weeks from submission
- <https://commcorp.org/subprogram/wtf-p-express-program/>

We are a licensed training provider through the Division of Occupational Licensure, helping hundreds of clients over the last 25 years to get to the top of their industry and improve their bottom line. Many return to us for further training to keep their competitive edge.

Consulting

QPS has a 25-year history of helping companies in many industries for:

Business Transformation/AI/Data Analytics

- Artificial Intelligence
- Data Analytics
- Technology Management

ISO/FDA Regulatory/ Compliance

- FDA, Regulatory ISO compliance/improvement
- Assessments and Auditing

Problem-Solving

- Lean Six Sigma
- 8D/Problem Solving/RCA

Organizational / Professional Development

- Training, Coaching, & Mentoring
- Technology

Your Team

QPS business consultants and trainers are highly qualified in many industries with over 25 years of experience each. Some of our staff qualifications are:

- ASQ Certified
- APICS Certified Professionals
- PMI Certified Professionals
- FDA & Compliance Experts
- SME Certified Professionals
- Master Black Belts & Lean Experts
- Exemplar Global Mgmt. System Lead Auditors
- IT Certified Professionals or Experts
- Certified Business Analysts
- Certified Risk Management Professionals
- Certified Scrum/Agile Masters



Jay P. Patel, Founder, CEO & President of QPS is a Consultant, Trainer, Author, Speaker, of professional work, consulting & training experience. Jay has a passion in education, training, coaching & mentoring of individuals & businesses for improving processes, people & performance. Jay has 30+ certifications including Master Black Belt, PMP, Scrum Master, and ISO Lead Auditor. Jay has authored several books & articles. Jay has been the Chair of the ASQ Northeast Quality Council, Worcester Section, PMI Chapter, and IIE Chapter. Jay is a recipient of both Regional and Section awards from ASQ, PMI, and IIE.

What people are saying about QPS

- ✓ "Excellent teacher--calm, patient demeanor and encourages questions and participation. Very well-paced and thorough."
- ✓ "The instructor and training material for the course are excellent. The hands-on group activities were particularly helpful to master many of the concepts."
- ✓ "The instructor consistently engages the class and demonstrated key concepts using real world experience. I would highly recommend this course and instructor. The examples and experience were great."
- ✓ "The training program is dynamic and well-paced. Jack and Jay's knowledge of Lean Six Sigma concepts is phenomenal and his willingness and ability to transfer this knowledge is a credit to him and his company. Jay and Jack are great leaders and an inspiration to me."
- ✓ "I have known QPS for over 15 years. Needing official certification and training in Lean, I turned to Jay Patel and his fine organization- Quality and Productivity Solutions. Jay brought state of the art examples and knowledge to these informative training sessions. Jay and his company are highly recommended!"

At QPS, our mission is to empower people and organizations through high-quality, practical learning and skill development — enabling growth, excellence, and prosperity with immediate and measurable impact.
